

Provider Engagement Event

10th December 2020 via Zoom

Lisa Taylor - Commissioning Manager
Fiona Harris Hilton – Inclusion Senior Manager
Sarah Deady – Business Support Officer
Sam Jones – Lancashire Parent Carer Forum (LPCF)
Kirsty Harrison- Category Manager
Plus 19 Short Break Providers

Questions and answers from the chat function:

Questions 12, 13, 16, 17, 19, 22, 24 and 25 have been answered after the provider engagement event (27/04/2021).

1. Q: Will the presentation be circulated to all the participants?

A: yes we can circulate to all afterwards

2. Q: The travel and expenditure needs to be very clear as parents tend to take liberties

A: what do you mean? Could you please give an example to help us understand? Thanks

3. Q: Yes! Same at our venue - can parents use DP funds to pay these extras?

4. Q: When we do outreach as current, parents feel travel expenditure or other costs are covered within the package and not extra parent contribution to be made

A: Break Time Activities are for children who don't receive direct payments (DP). Break Time Plus is the proposed arrangement for children with an assessed social care package of support (e.g. DP).

We maybe need to make that clearer to parents when we start the outreach with you.

5. Q: Parents tell us DP only pays for the PA and not the actual activity entrance fee

A: I would need to double check the DP procedures but that is correct...any entrance fees need to be covered by parents. I can get back to you on that and clarify however

6. Q: The hourly rate on DP for a pa is lower were as agency rates are greater, so the initial costing needs to be based on provider rate not pa rate.....

A: Thanks, I will look into this

7. Q: We are offering free session December-b as families can't afford to come at all this year

A: That's fantastic - we can get this on the local offer Facebook page if you want to email the information?

8. Q: Parent contribution is a must and 2 pound is peanuts, and shows fair approach. Many children are in receipt of state benefits for such needs
9. Q: I think there may be an issue between what young people want to have as an activity and what their parents/carers can afford to pay for.

A: Yes, very probably. Also the feedback we sought from young people was before COVID and the financial impact on families so perhaps more of an issue where it is an issue now

10. Q: Covid has made huge impact on our families - parents income dropped dramatically.

A: This may be something to think about when we are commissioning and providers are arranging activities, that low cost activities are considered rather than expensive trips so the financial aspect is minimised

11. Q: Difficult at moment with Covid restrictions and low numbers attending to maintain low Covid infection risk

12. Q: When are you looking to commission the service?

A: It is our intention for the procurement to be published in the Summer 2021.

13. Q: I feel that there isn't the understanding for funding for those that require 1:1, or more intensive support. These CYP should be given the fair opportunity to access sessions.

A: We received lots of feedback about funding the needs of children and young people work require more intensive support or 1:1. We have listened and considered this as part of the recommission of short breaks services

14. Q: Care providers are a planned service and need structure to this scheme

15. Q: Families need support now

A: Break Time is a targeted service. The funding provided through Break Time under the new commission will be aimed at enabling a wide range of needs and behaviours relating to special educational needs and disabilities to be met by providers however if a child is felt to need 1:1, this should be informed through an assessment.

16. Q: Will this cover homecare? Thank you

A: The Lots for this recommission have been developed to cover the range of Services required for CYP with SEND, they have been grouped to align to the service area types and service user needs. This will include homecare.

17. Q: When will the tender go live?

18. A: It is our intention for the procurement to be published in the Summer 2021.

A: there will be a new commission for personal care / support for parents in the home as well as for short breaks. I appreciate we haven't focussed on this as it isn't a short break as such

19. Q: Please can we have this presentation in email too? Thank you

A: Yes, we will share with everyone following the meeting.

20. Q: Are there any changes to the short breaks proposal following the feedback?

A: Details of the key recommendations for the changes to short breaks services for Children and Young People with SEND can be found following the link [cabinet report](#) here.

21. Q: Thank you. Very informative. Look forward to seeing the specification. Hope the financial envelope is sufficient for providers to deliver a first class service to meet the needs of CYP in Lancashire.

22. Q: Is there a provider group set up at all? People discussed lack of space for activities but do we work together?

I.e. people may be able to share spaces or network about space they are aware of etc.

A: that is a really relevant question / comment. Parents also raised that in their feedback and it is something we want to consider

23. Q: Also is the list open for procurement? If you highlight activities that don't exist then people may need to enter the marketplace later on.

A: The proposal is to deliver a Provider List which will remain open to new applications at any time and assessment of acceptance onto the Provider List will take place at least annually.

24. Q: Is Christmas school holiday provision an option?

A: yes potentially, I think we would just need to understand demand.....I can imagine for some parents this would be really helpful and some children need consistency, for other parents other

time would be a priority

We want to try and make sure we get as maximum attendance at activities and groups as possible

25. Q: Will there be another opportunity for further discussion before the tender is live

A: *The 7th May 2021*

26. Q: When we receive the slides will we receive the contact details?

A: Lancashire Short Breaks cyp-shortbreaks@lancashire.gov.uk